



Lennox Reclaim Program Q&A

Question: What purity level does my used refrigerant need to be for Hudson Technologies to purchase?

Answer: Hudson Technologies pays for a wide range of purity levels (99.5% down to 0%). All reclaimed refrigerants are validated by Hudson Technologies AHRI certified laboratories.

Question: When do I get paid for my used refrigerant?

Answer: Reclaim payments are issued 30 days after receipt of invoice. An invoice is required to initiate payment. Buyback payment amount is market based and will vary from time-to-time. Updated buyback pricing will be provided periodically.

Question: Who arranges the freight?

Answer: Hudson Technologies pays the freight to pick up the full recovery cylinders at your location.

Question: What is the minimum amount of used refrigerant I need to gather before a pickup?

Answer: There is no minimum! When you are ready for a pickup, schedule a pickup online.

Question: Is there any fee?

Answer: No fees involved, Hudson covers cylinder refurbishment, cylinder recertification, empty cylinder handling, and mixed refrigerant disposal. You never have to worry about being charged for your return.

Question: How does the cylinder swapping work?

Answer: Within 48 hours of receiving your recovered refrigerant in 30 lb. or 50 lb. cylinders, Hudson will return ship an equal number of clean and refurbished empty cylinders of equal type Like-for-Like exchange i.e., if you return low pressure cylinders you will receive low pressure cylinders in return. Within 7 days of receiving large cylinders (125 lb., 240 lb., or 1,000 lb.) cylinders Hudson will return ship an equal number of clean and refurbished empty cylinders of equal type Like-for-Like exchange i.e., if you return low pressure cylinders you will receive low pressure cylinders in return.

Question: Do we see a summary report?

Answer: Hudson will provide a report on the returned refrigerant. Detailed return information is contingent on each cylinder having a completed tag attached to the cylinder.

Question: Can Hudson help with the recovery process?

Answer: Hudson Technologies can provide on-site recovery services to support system recoveries and some routine chiller maintenance operations. We provide rapid refrigerant recovery services through our nationwide network of service facilities and trained on-site technicians.

